

Community of action for ambulance and emergency pre-hospital care providers in risk situations

#AMBULANCE!



**HEALTH IT'S A
CARE MATTER
IN OF LIFE
DANGER & DEATH**

 **Norwegian Red Cross**



**International Federation
of Red Cross and Red Crescent Societies**



ILLINOIS



Si

14

THE GENEVA
LEARNING
FOUNDATION

IMPROVE RISK AWARENESS

“[I gained] a deeper sense of risk awareness. Whereas the main thought process before each call was essentially medical revision of the task at hand, I now also think of the possible risks and best practices in each situation.”

70 countries.

700 complete strangers.

30 minutes per day.

Never at the same time.

No travel.

Let's try the old-fashioned way
28 in-person workshops & trainings
Financial and opportunity cost...
...you have to stop working!
For what outcome...?

Problem statement

1. What is the problem we want to solve?
How to mobilize a global community to document security risk
2. What is the proposed solution
4-week course format, peer reviewed project
3. What does success look like?
Pre-hospital emergency workers from all over the world motivated to collaborate

Scale

Access

Expertise

Complexity

Diversity

Applicability

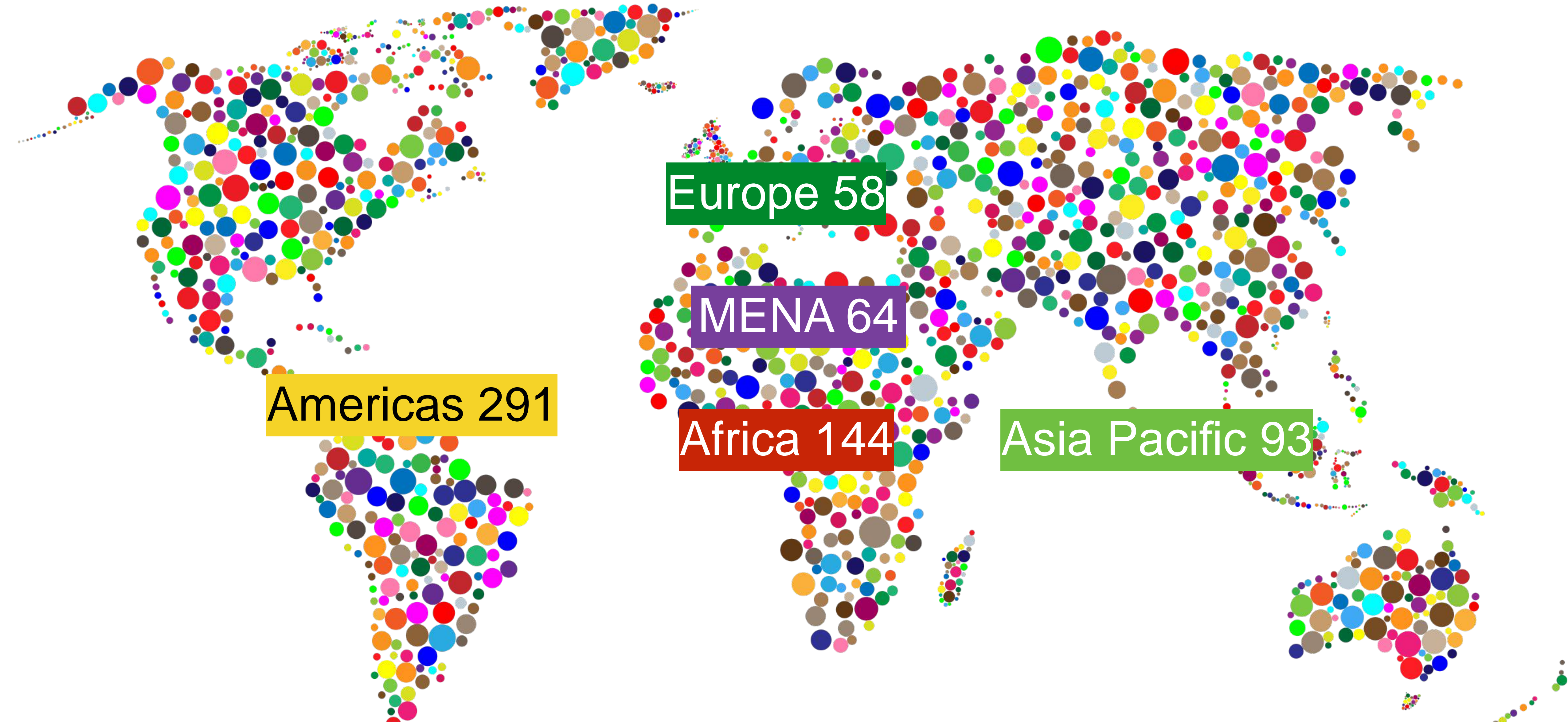
Scale and access

No upper limit to the number of participants

Peer review provides formative assessment

Tangible artefact of work can be used for summative assessment and certification

Applicants, by region



Expertise



Minimize demand on SME time

Leverage participant experience

Rubric used to enforce standard



Complexity

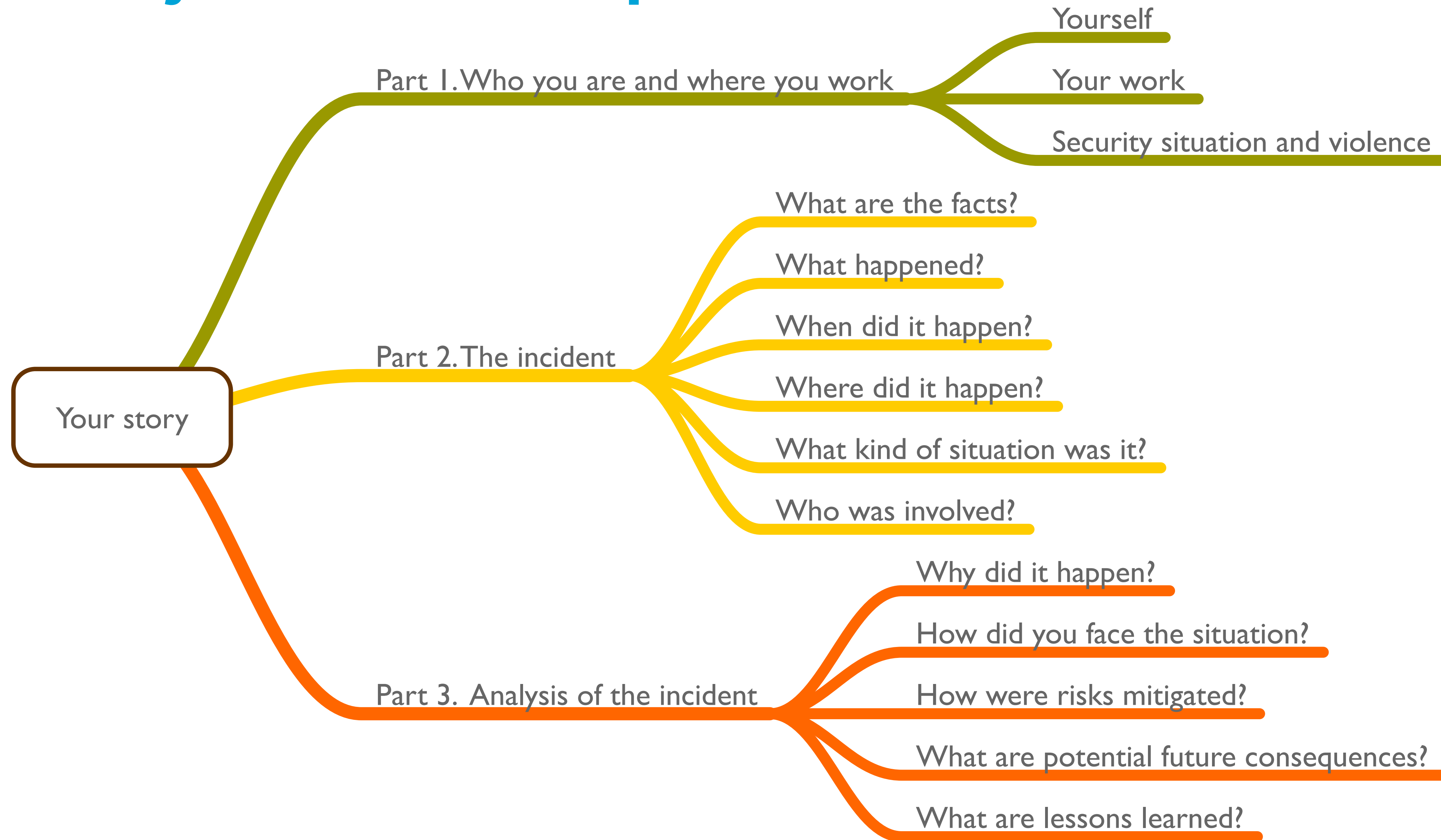


Metacognition

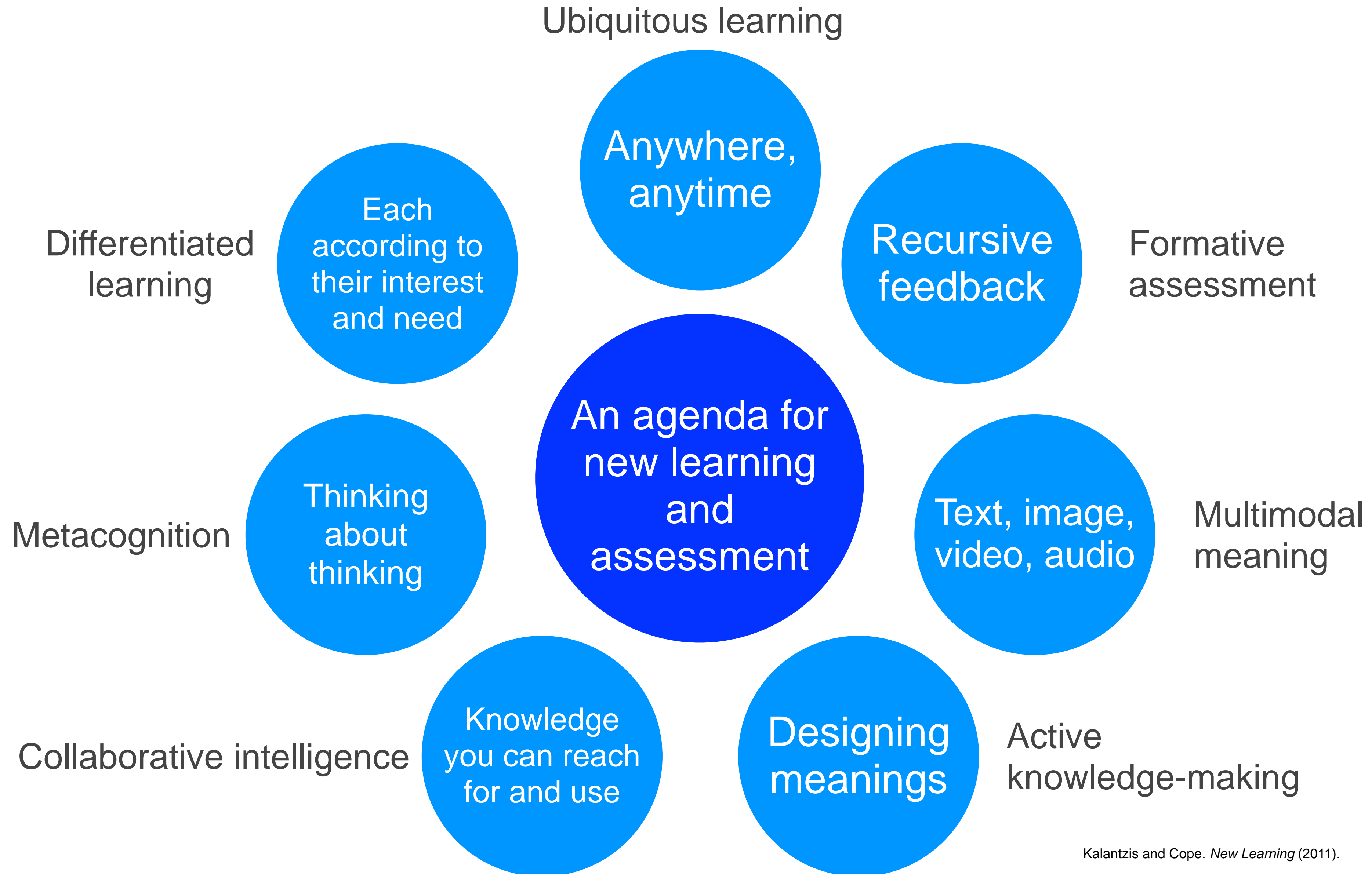
Differentiated learning

Collaborative intelligence

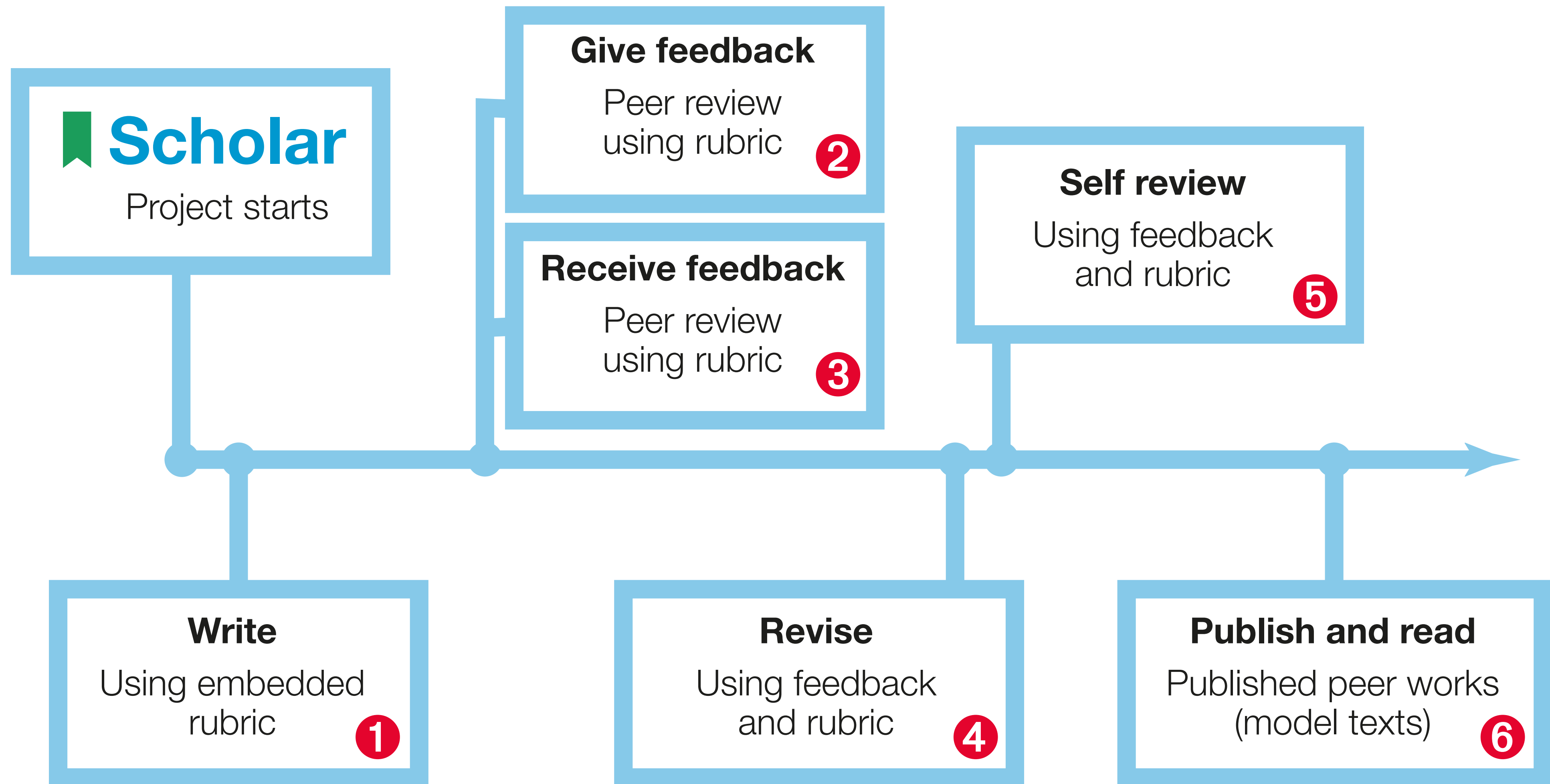
Project- and problem-based



The Scholar Approach



Write-Review-Revise



72

of case studies completed

IFRC certification

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Fédération internationale des Sociétés de la Croix-Rouge et du Croissant-Rouge
Federación Internacional de Sociedades de la Cruz Roja y de la Media Luna Roja
الاتحاد الدولي لجمعيات الصليب الأحمر والهلال الأحمر

This certificate of participation is awarded to
Irene Opiyo

for using Scholar to develop and peer review a case study documenting a situation of risk faced by ambulance and emergency pre-hospital care providers
during the period 3–28 October 2016

Panu Saaristo

Panu Saaristo
Team Leader, Emergency Health, IFRC

HEALTH IT'S A
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The certificate holder has agreed to show upon request the work produced in the context of this course.



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الاتحاد الدولي لجمعيات الصليب الأحمر والهلال الأحمر

تُمنح شهادة المشاركة لـ

ويام شمسي

لاستخدام Scholar بهدف تطوير دراسة حالة موثقة حالة خطر واجهت
المسعفين ومقدمي الرعاية الطارئة ما قبل المشفى
بالإضافة لاستعراض عمل الأقران
خلال الفترة ما بين ٣-٢٨ تشرين الأول ٢٠١٦

Panu Saaristo

بانو سارستو

قائد الفريق، الصحة في حالات الطوارئ،
الاتحاد الدولي لجمعيات الصليب الأحمر والهلال الأحمر

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الرعاية
الصحية
مسألة
حياتية
أو موت

وافق حامل هذه الشهادة بناء على الطلب لعرض العمل المنتج في سياق هذه الدورة.

Comunidad de Acción para los proveedores de asistencia médica que prestan atención de emergencias a través de ambulancias y de servicios pre-hospitalarios

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Federación Internacional de Sociedades de la Cruz Roja y de la Media Luna Roja
الاتحاد الدولي لجمعيات الصليب الأحمر والهلال الأحمر

Este certificado de participación se otorga a:

Cristina Guerrero

por haber utilizado la plataforma digital Scholar para el desarrollo de un estudio de caso y la revisión de casos presentados por otros participantes para documentar una situación de riesgo afrontada por los proveedores de asistencia médica que prestan atención de emergencias a través de ambulancias y de servicios pre-hospitalarios.
durante el periodo Octubre 3–28 2016

Panu Saaristo

Panu Saaristo
Líder del Equipo, Salud en Emergencia, IFRC

ASISTENCIA
DE SALUD
EN
PELIGRO

ES UNA
CUESTIÓN
DE VIDA
O MUERTE



Norwegian Red Cross

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FOUNDATION

El titular del presente certificado ha acordado presentar el contenido del trabajo desarrollado en el contexto de este curso si le fuera solicitado.

It was fascinating to learn about similar issues that we face in completely different scenarios

I have gained so much more insight since starting this

I gained a lot of knowledge during the peer review

it is amazing to me to see what others face in EMS

truly an amazing and eye opening experience

Reading case studies spurs me on to pursue my career in this field

When we combine our experience with others' experiences, we gain a lot

I have imagined how I would deal with some of these dilemmas

“I am humbled. I cannot imagine facing a fraction of the violence. We are now able to take time off for post-traumatic stress. Makes me feel wimpy if I ever felt the need to use it, relative to some of the incredibly challenging and harrowing stories I have read.”

“Very helpful to me personally to put into writing what happens to us – and I hope it can be helpful for other people”

“First of all, I gained new colleagues from around the world. Second, we exchanged our experience.”

“I understood that we need to be connected with the population we are helping, with respect of diversity and having their feedback regarding what we are doing.”

“Many case studies I saw were about ‘normal’ operations (intoxicated family members, etc.) – I want to take these case studies and share them with my colleagues – we have continued training program and we want to share these experiences”

Encourage more projects like this

Thumbs up for the great idea of coming up with the the course

Please keep these types of courses running.

I truly enjoyed my time doing all this.

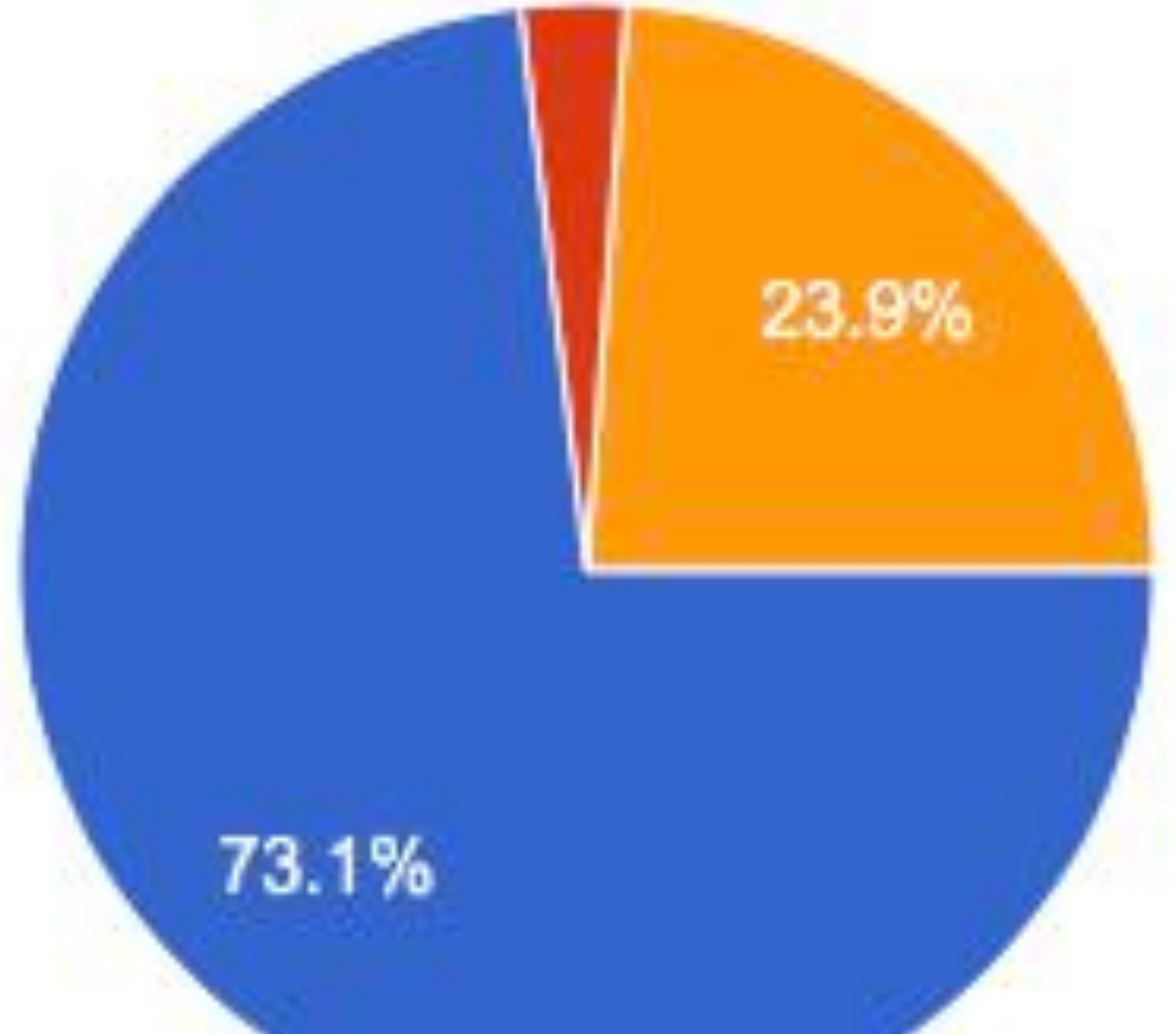
I like that you have divided the course in small task. As a result I don't feel overwhelmed.

I find the discussion groups enormously informational. I would like to see more of these discussion groups and increase the time.

If there's another course aligned with the same objectives of #Ambulance I would definitely join again and recommend my friends and peers in the same organization or with same interests to join and gain invaluable information about various incidents so as to better prepare ourselves.

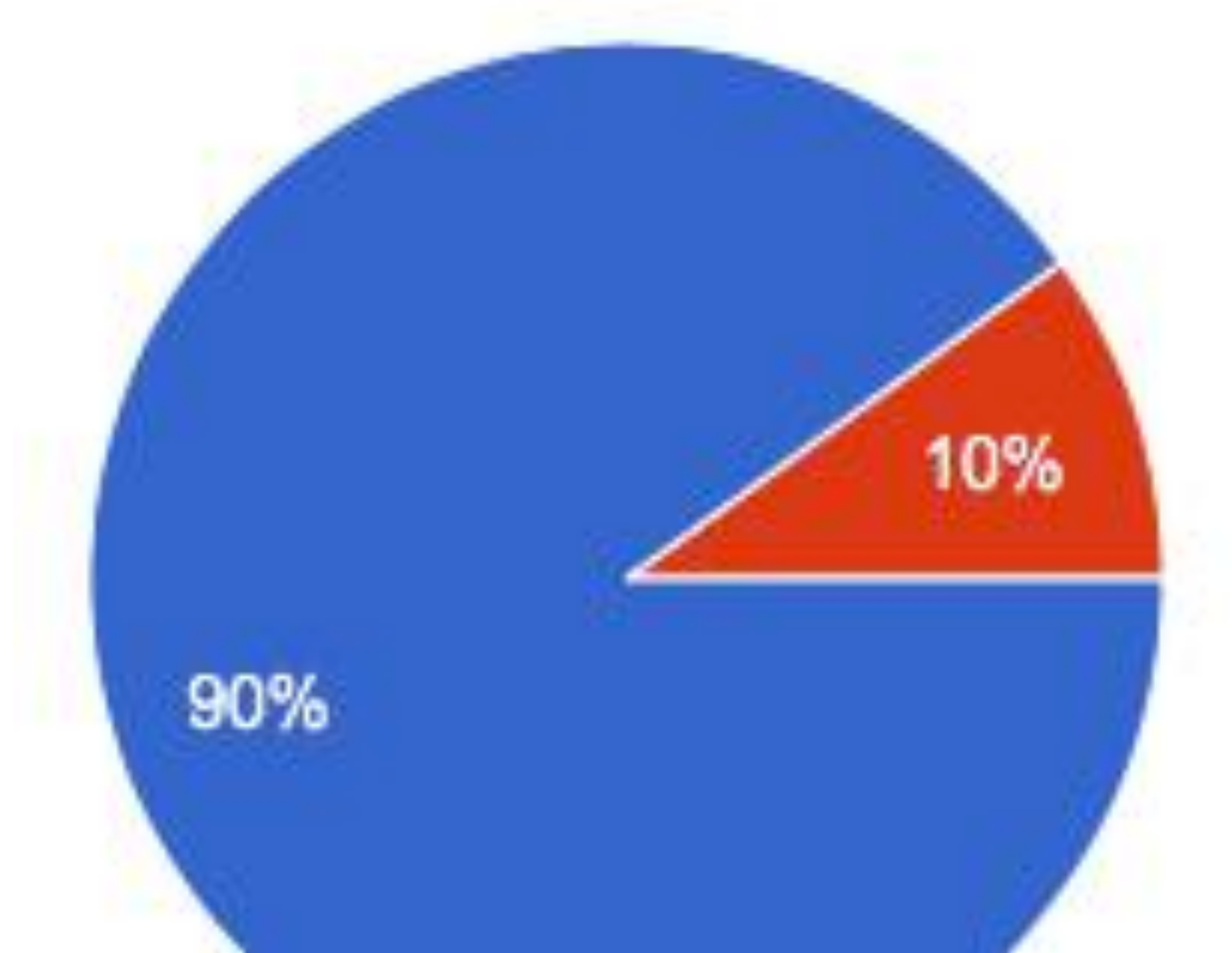
Sharing is learning in a practical sense. Thoroughly enjoying the networking and knowing people around the globe.

Does your organization support your participation in the #Ambulance! Crew?

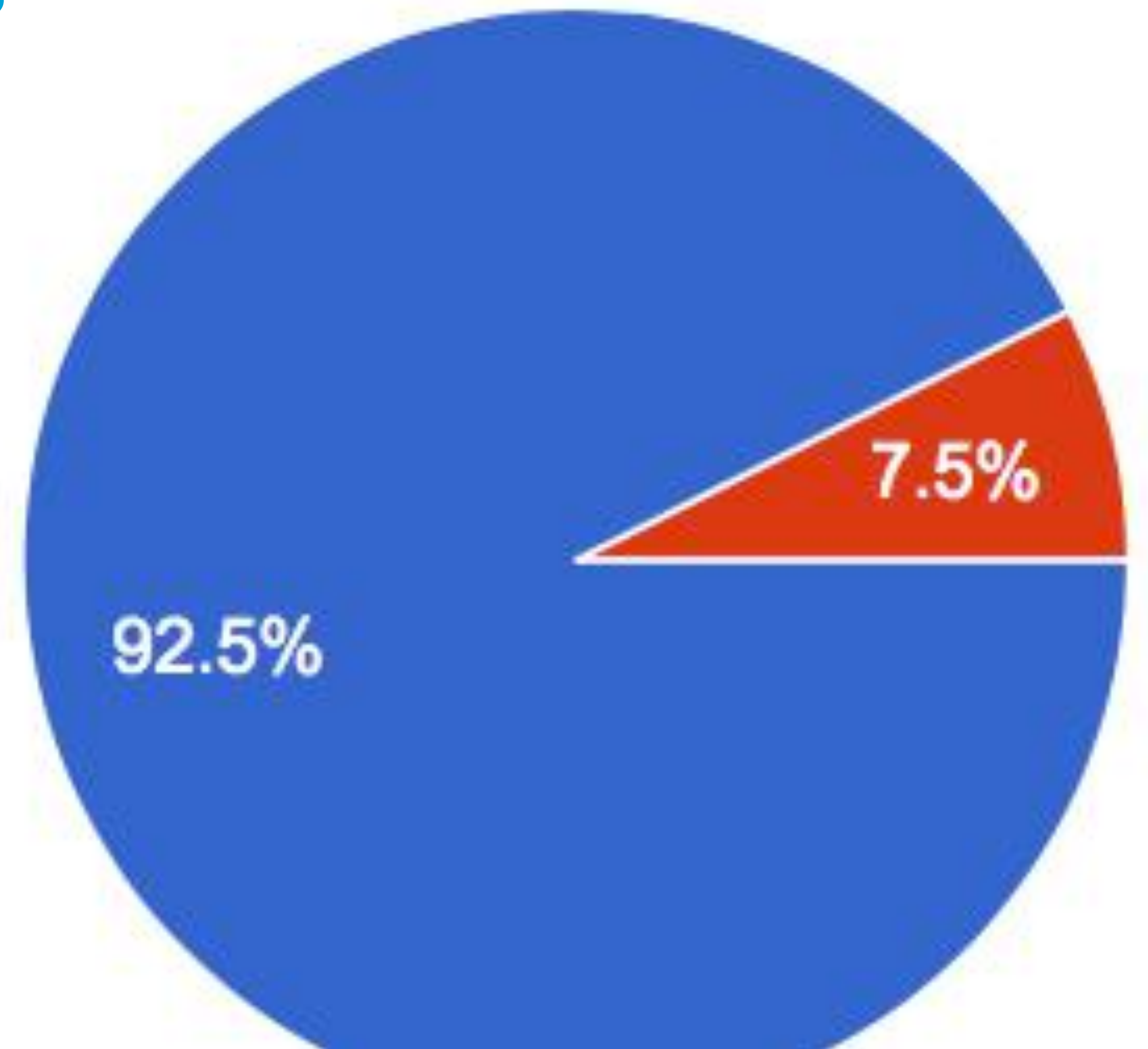


90% of those who did not finish...

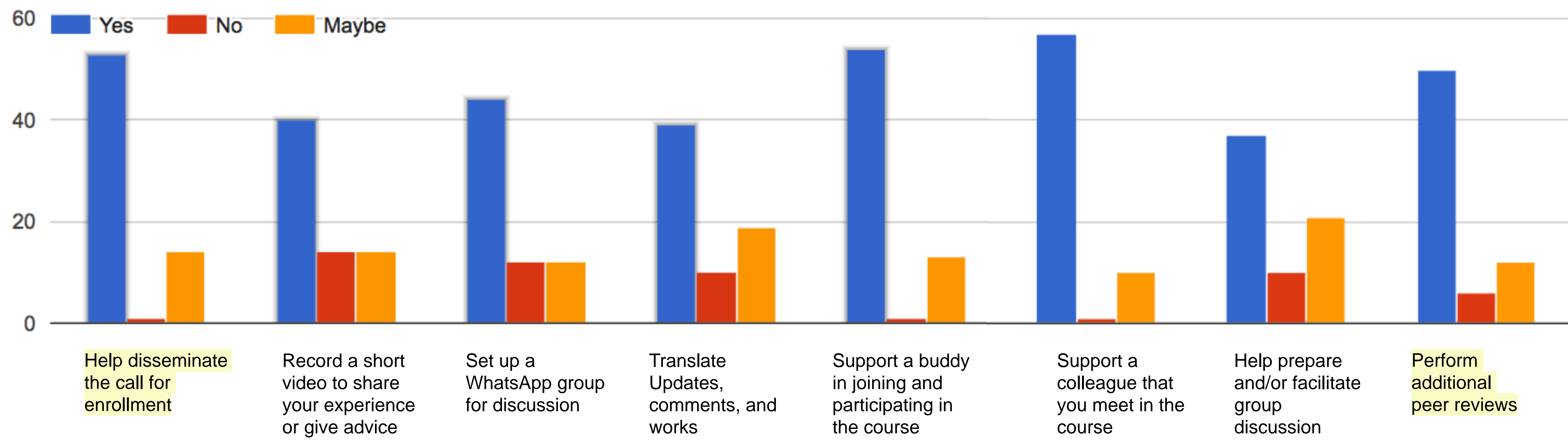
- ▶ ...would like to participate in a future #Ambulance! initiative



Are you ready to become a member of the Community of Action for Ambulance and Emergency Pre-hospital Care Providers in Risk Situations?



If we were to run another #Ambulance! course, would you be willing to help support your colleagues in the following ways?



The Community of Action for Ambulance and Pre-Hospital Services in Risk Situations

#AMBULANCE!

2017

Join fellow pre-hospital emergency health care providers from all over the world. Share experience and best practice in short courses and other online activities.

course starts on

5 June 2017

course starts on

4 September 2017

Course brochures

The Community of Action for Ambulance and Pre-Hospital Services in Risk Situations

#AMBULANCE!

2017

Join fellow pre-hospital emergency health care providers from all over the world. Share experience and best practice in short courses and other online activities.

We have different job roles, practices, and challenges. But the risk of violence is one thing almost everyone has in common, even in peaceful settings.

Despite the potentially serious impact of violence, shared experience, resources and training available to us may be very limited.

In October 2016, over 700 pre-hospital emergency workers from 70 countries signed up for the initiative. In four weeks, we documented 72 front-line incidents of violence and similar risks, and we came up with practical approaches to dealing with such risks.

In 2017, we are inviting you to join this global Community of Action to make access to health care and its provision safer and better protected.

What is happening and when

Summer 2017	Fall 2017	Webinars
Starting on 5 June 2017, you are invited to join the Summer course. We will identify and share the good practices that help us prevent and face violence, even in peaceful settings.	Then, launching on 4 September 2017, participants in the Fall course will document new case studies of incidents of violence and security risk.	Also, we will be hosting webinars (dates to be announced) to support one of us facing a security dilemma or challenge, in order that all of us may learn from it.
course starts on 5 June 2017	course starts on 4 September 2017	REGISTER ANYTIME

Click here now to join the #Ambulance! Crew
or use this link: <http://bit.ly/ambulance-apply>

All activities are free of charge and there is no cost to be paid by participants. You may join one or both courses and participate in the webinars. They are complementary.



Norwegian Red Cross



International Federation of Red Cross and Red Crescent Societies

مجتمع عمل لمقدمي الإسعاف و الرعاية الطارئة ما قبل المشفى في حالات الخطر

#الإسعاف!

٢٠١٧

انضم الى مقدمي الرعاية الصحية الطارئة ما قبل المشفى من جميع أنحاء العالم. تبادل الخبرات وأفضل الممارسات في دورات قصيرة وغيرها من الأنشطة عبر الإنترنت.

ماذا قال الزملاء عن #الإسعاف! ٢٠١٦؟

«حقاً تجربة مذهلة وملفتة للنظر.»

لدينا أدوار وممارسات وتحديات مختلفة. ولكن مواجهة العنف شيء وحيد مشترك بالعموم، حتى في الظروف السلمية. وعلى الرغم من التأثير الجدي المحتمل للعنف، فإن الخبرة المشتركة، الموارد والتدريب المتاح لنا قد تكون محدودة للغاية.

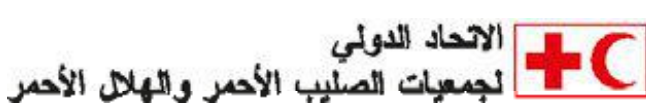
في تشرين الأول ٢٠١٦، شارك في المبادرة أكثر من ٧٠٠ من مقدمي الرعاية الصحية الطارئة ما قبل المشفى من ٧٠ بلداً. وفي غضون أربعة أسابيع، سجلنا ٧٢ حادثاً من العنف والمخاطر المماثلة من خطوط المواجهة، وتوصلنا إلى نهج عملية للتعامل مع هذه المخاطر. في عام ٢٠١٧، ندعوكم للانضمام إلى هذا المجتمع العالمي لتحسين استعدادنا وقدرتنا لمنع واستباق والاستجابة للعنف والمخاطر الأمنية.

ماذا سيحدث ومتى

ندوات عبر الانترنت	خريف ٢٠١٧	صيف ٢٠١٧
أيضاً، سوف نستضيف ندوات عبر الإنترنت (سيتم الإعلان عن التواريخ لاحقاً) لدعم واحد منا لمواجهة معضلة أو تحدي أمني، من أجل أن يتعلم كل واحد منا منه.	وبعد ذلك، سيبدأ المشاركون في دورة الخريف في ٤ أيلول ٢٠١٧ بتوثيق دراسات حالة جديدة عن حوادث العنف والمخاطر الأمنية.	ابتداءً من ٥ حزيران ٢٠١٧، أنت مدعو للانضمام إلى دورة الصيف. وسوف نحدد ونشارك الممارسات الجيدة التي تساعدنا على منع العنف ومواجهته، حتى في الظروف السلمية.
سجّل في أي وقت	تبدأ الدورة في ٤ أيلول ٢٠١٧	تبدأ الدورة في ٥ حزيران ٢٠١٧

اضغط هنا الآن للانضمام لمجموعة #الإسعاف!
أو استخدم العنوان التالي: <http://bit.ly/ambulance-apply>

كل الأنشطة مجانية ولا توجد تكلفة يدفعها المشاركون. يمكنك الانضمام إلى واحد أو كلا الدورتين التدريبيتين والمشاركة بالندوات عبر النت. فهي مكملة لبعضها.



Norwegian Red Cross



Comunidad de Acción para servicios pre-hospitalarios y de ambulancia en situaciones de riesgo.

#AMBULANCE!

2017

Únase a un grupo de proveedores de servicios de salud en emergencias procedente de todas partes del mundo para compartir sus experiencias e intercambiar las prácticas más apropiadas a través de cursos breves y otras actividades en línea.

Ejercemos diferentes trabajos, tenemos diferentes prácticas y afrontamos retos distintos, pero el riesgo de afrontar la violencia es un aspecto que casi todo el mundo tiene en común, inclusive en entornos pacíficos.

El impacto de la violencia es potencialmente grave. Sin embargo, la experiencia, los recursos y la capacitación que están al alcance de todos nosotros pueden resultar insuficientes.

En octubre 2016, más de 700 colaboradores que prestan servicios en emergencias pre-hospitalarias procedentes de 70 países se registraron para desarrollar la iniciativa. Durante cuatro semanas, documentamos 72 incidentes de violencia y riesgos de primera línea y concebimos soluciones prácticas para hacer frente a dichos riesgos.

En 2017, le invitamos a unirse a esta Comunidad Global de Acción para lograr que la prestación del cuidado de la salud sea una labor más segura y protegida.

Qué estará ocurriendo y en qué fechas

Verano 2017	Otoño 2017	Seminarios vía Internet
Usted está invitado(a) a unirse al curso de Verano que inicia el 5 de junio del 2017. Identificaremos a compartiremos las prácticas que nos ayudan a prevenir y afrontar la violencia, aun en ambientes de paz.	Luego, a partir del 4 de septiembre del 2017, los participantes del curso de otoño documentarán nuevos estudios de casos de incidentes de violencia y riesgo a la seguridad.	Además, estaremos realizando seminarios en línea (las fechas serán anunciadas) para apoyar a uno de nuestros miembros a hacer frente a un reto o dilema de seguridad, para que todos podamos aprender.
El Curso inicia Junio 5 2017	El Curso inicia Septiembre 4 2017	REGISTRE SU NOMBRE EN CUALQUIER MOMENTO

Haga clic aquí para unirse a la tripulación #Ambulance!
o haga clic en este vínculo: <http://bit.ly/ambulance-apply>

Todas las actividades son gratuitas y no habrá cargos que los participantes deban asumir. Usted puede participar en ambos cursos y en los seminarios en línea. Son complementarios



Norwegian Red Cross



Federación Internacional de Sociedades de la Cruz Roja y de la Media Luna Roja

#Ambulance! in 2017

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**REGISTER
ANYTIME**

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Diversity

Productive diversity



Romeo Pineda
#Ambulance! Team Volunteer



Irene Opiyo
#Ambulance! Team Volunteer



Michael Bradfield
#Ambulance! Team Volunteer



Yass
#Ambulance! Team Volunteer



Japheth O. Juma
#Ambulance! Team Volunteer



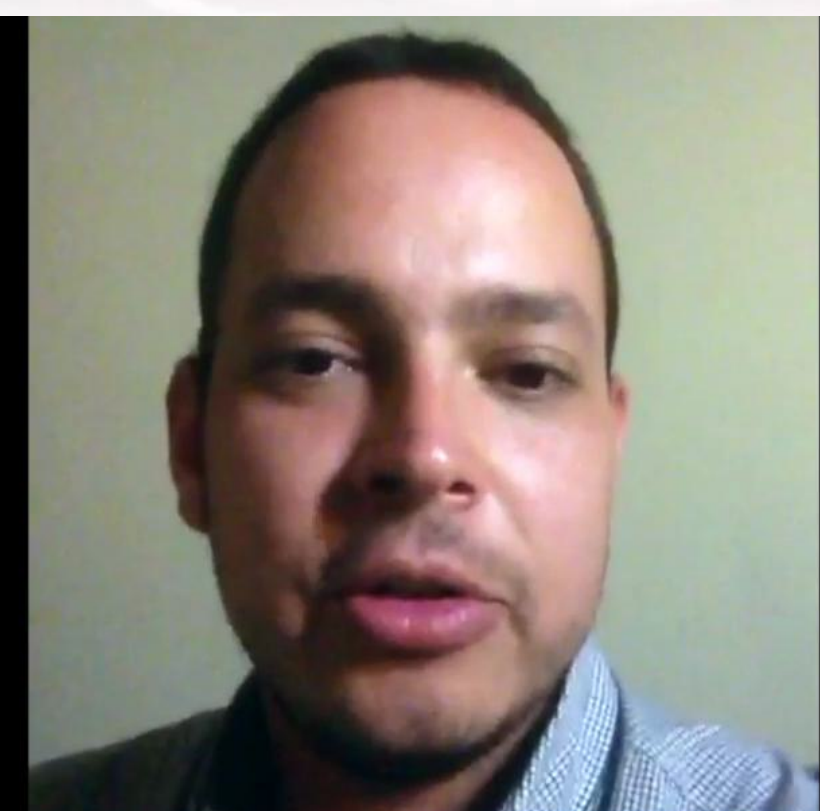
Wiem Chamsi
#Ambulance! Team Volunteer



Aloyisus Alvarez
#Ambulance! Team Volunteer



Cristina Guerrero
#Ambulance! Team Volunteer



Cesar Rincon
#Ambulance! Team Volunteer

“I wish to continue to learn from others, grow to be a stronger and better provider and share my experiences with others in order that they to become a stronger, better and safer provider.”

Priorities

1. Volunteer team leadership
2. Organizational engagement
3. Curriculum approach
4. Putting knowledge output to use
5. Credential of value

Applicability



Knowledge you can use

Problem-based learning

Project-based learning

Here are the benefits for you

learning.foundation/ambulance

1. Provide a **certified, global training opportunity** for your staff and volunteers
2. **Receive and contribute** to #A! outputs (case studies, best practice, etc.)
3. **Monitor and supervise** your organization's representatives
4. Create a **language cohort** (team leader + translation)

The Geneva Learning Foundation
www.learning.foundation/ambulance



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